

Understanding Your Electric Bill

Every billing cycle, your meters are read via Agralite's automatic meter reading system and the usage data is entered into our billing system. Your bill reflects your use for the previous billing cycle (the previous month). For example, the bill you receive in November is for energy that you used in October. All bills are due by the 20th of every month. Payments received after the 20th will be assessed a penalty charge.

Agralite Electric Cooperative offers several ways to pay your bill:

1. Stop by our main office. Hours are 8:00 am – 4:30 pm, Monday through Friday.
2. Place your bill in the drop box outside. It is open 24 hours.
3. Call our automated phone service at 1-855-386-9925.
4. Go online and use Smart Hub® at www.agralite.coop.
5. Sign up for Agralite's Automatic Payment Plan.

Remember, if you ever notice that one of your meters isn't reporting any usage, please let us know right away so we can make sure we address or correct any meters or usage processing!

If you have questions about how your bill works or about charges on your bill, please call us today at: 1-320-843-4150 or 1-800-950-8375.

To help you understand how to read our bill, please see the example graphic and review the descriptions below:

1 Account Number
2 Statement Date

3 BILLING SUMMARY
 Balance From Last Billing:
 Payments
 Previous Balance
4 Total Current Charges Due
 Total Amount Due

Page 1 of 1

5 Map Loc: **6** Phone: **7** Serv Add:

Meter	Pres kWh Rdg	Prev kWh Rdg	Usage	Mult
	08/30/2012 25858	07/31/2012 25141	528	1
	08/31/2012 31734	07/31/2012 31545	189	1

8 KWH Charge (528 kWh @ 0.1102 per kWh)
 KWH Charge (189 kWh @ 0.0732 per kWh)
 Fixed Charge
 State Sales Tax
 Submeter Charge

9 Total Due This Location

10 Messages

11 Monthly Usage
 Off Peak Savings **12**

13

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

14 Account #: _____ Due Date: _____
 Total Amount Due: _____

- 1 This is your account number that is assigned to you when you become an Agralite Member Owner. Keep it handy for when you call the office.
- 2 The statement date is the date on which the bill was printed. Usage and billing information is for the previous billing cycle.
- 3 This is your billing summarized in this part of the statement.
- 4 This is the total amount is due on the 20th of every month.
- 5 We show your map location number for ease in looking up your account.
- 6 We put your phone number here as another account identifier and to help us identify you.
- 7 The service address is the physical address of this account. Please call to update it if it is not correct.
- 8 Each of your main and sub-meters are listed in this area. You will also see the meter rate and usage here.
- 9 Meter information including reading dates, the reading and usage information are listed here. If you ever notice you have no usage on one of your meters, please call us right away to confirm your billing is correct.
- 10 This section is referred to as the break down of your bill, it includes both items in 8 and 9. In Section 9, the second reading is included, if applicable. Again, it is good to verify that you have appropriate usage on these meters.
- 11 A 13-month graph lets you compare this cycle's usage to other months. This graph is the aggregate of all your energy usage.
- 12 The total amount you saved by participating in EnergyWise programs is shown here. These are the savings you have realized while participating in load management programs.
- 13 Messages such as events coming up or deadlines are listed here.
- 14 The due date is the 20th of every month.